



June 2004

**JMP**

CONSULTING

TRANSPORT  
PLANNERS &  
ENGINEERS

# IMPROVING THE SYSTEM

**Ian Coles**

TRICS Data & Systems Co-ordinator

JMP Consulting

Belfast Brighton Glasgow Leeds Lichfield Liverpool London Manchester Newcastle

# 2004 TRICS user questionnaire

- 55 returned forms analysed so far
- Forms are available at today's meeting
- All users should complete a form; have your say!
- Further analysis to take place in July 2004

# Questions

- What are your ideas on future TRICS program developments
- What problems are experienced when using data?
- What research projects would you like to see?
- Is regional spread of database appropriate?
- Any other comments?

# Question 1

- “TRICS is continuously developing. What improvements/new features would you like to see included in the system?”

# Question 1 results summary

## TOP TEN RESPONSES

- Combine sites of different land use categories in trip rate calculation
- More smaller-unit flats and other smaller residential developments
- Percentages of OGV's (from total vehicles) in trip rate calculations
- More multi-modal data
- Use drop down menus rather than buttons
- Improved facilities information at sites
- More information on parking
- Record pass-by trips
- More data on community sites (churches/halls, etc.)
- Inclusion of a back/undo button

## Question 2

- “What problems do you experience when using the system’s data?”

# Question 2 results summary

## TOP FOUR RESPONSES

- Lack of data for some locations/land use classifications
- Local authorities reluctant to accept data for flats
- Trip rates do not paste well into Excel – BUG NOW FIXED
- Problem finding enough sites for a robust analysis

## Question 3

- “In recent years a programme of research projects has been undertaken. What new research would you like to see funded by the TRICS Consortium in the future?”

# Question 3 results summary

## TOP EIGHT RESPONSES

- Pass-by traffic – PREVIOUS REPORT AVAILABLE
- Monitoring impact of Green Travel Plans – REPORT AVAILABLE
- Trip rate variation by region – REPORT BEING WRITTEN
- Effectiveness of Travel Plans in reducing trips – SIMILAR TO 2
- Modal splits and street patterns at smaller residential sites
- Guidance on trip rate calculation for former redundant sites
- Merge TRICS with TRAVL (London database)
- Multi-modal studies of all development types

## Question 4

- “Is the regional spread of data in our annual data collection programme appropriate?”

# Question 4 results summary

## TOP EIGHT RESPONSES

- More data required in Scotland
- More data required for London
- More data required for the Midlands
- More data required for the South of England
- Less data required for remote areas of Scotland
- Less data required for the South of England
- More data required for the North of England
- Much more data required everywhere

## Question 5

- “Do you have any other comments?”

# Question 5 results summary

## TOP FIVE RESPONSES

- What is the difference between “Sports Clubs” and “Sports Centres”?
- Some data is becoming quite dated
- New data category for pubs required (not linked to restaurants)
- More multi-modal data required
- Annual licence fee excessive for smaller companies

# What are your thoughts?

- Future system developments
- Problems when using the system
- Future research projects
- Regions and land use categories
- Anything else???